



April 29-May 1, 2024
Hotel Viking
Newport, RI

CCIA 72nd ANNUAL MEETING PROGRAM

MONDAY, APRIL 29

- 1:00 pm: **Executive Committee Meeting**
2:00 pm: **PAC Board Meeting**
2:30 pm: **Board of Directors Meeting**
5:00 pm: **Welcome Reception**

Bellevue Ballroom
Bellevue Ballroom
Bellevue Ballroom
Courtyard
(Thames Room Backup)

TUESDAY, APRIL 30

- 7:30 am: **Buffet Breakfast**
Sponsored by Central States Health and Life Co. of Omaha
- 8:00 am: **Welcome Remarks**
- Sarah Ferman Baker, President and CEO, Consumer Credit Industry Association
- 8:15 am: **2024 Economic Outlook**
Learn how your business can best respond to an environment that continues to face pressure from high inflation, natural catastrophe losses, and a volatile financial market. During this session, members will hear from Blake Hastings, Chief Economist with SWBC, on the 2024 economic outlook and the implications for the insurance industry.
- Blake Hastings - SWBC
- 9:15 am: **Deep Dive into E-Commerce and the Digital Age**
Explore how trends and issues in the e-commerce and lending arena enhance the customer experience while also presenting regulatory hurdles.
- Jenny Cherbonneau - Fortegra
 - Danielle Sesko - TruStage
- 10:15 am: **Networking Break**
Sponsored by Plateau Group
- 10:30 am: **A Case Study in Credit Insurance**
An inside look at the lender's perspective of the value of Credit Insurance.
- Kris Nelson - Securian Financial
 - Jim Stuncard - Dollar Bank
- 11:15 am: **Navigating the Waters**
Learn how the industry is responding to challenges in the lender-placed and flood insurance markets.
- Robert Cole - National Risk Brokerage
 - Marco Leyte-Vidal - Assurant
- 12:00 pm: **Business Meeting**
Annual members-only meeting to review the state of the Association and conduct Association business and board elections.

- 12:30 pm: Buffet Lunch**
Sponsored by Securian Financial **Bellevue Ballroom**
- 1:30 pm: Protecting Data Privacy and Security in Vendor Management**
Learn how you can best navigate the ongoing data privacy and security concerns while continuing to foster strategic partnerships.
 - Jeffrey Julig - SWBC
- 2:30 pm: Networking Break**
Sponsored by McGlinchey Stafford
- 3:00 pm: The Future of Insuring Electric Vehicles**
As the electric vehicle market continues to grow, gain insights into how insurers will need to revamp their underwriting models, risk assessments, and product offerings to factor in the unique characteristics and challenges of the EV industry.
 - Joshua Sonnier - Assurant
 - John Kerper - Kerper Bowron
- 4:00 pm: Day Adjourns**
- 5:00 pm: Trolley Pick-Up (Chair's Reception)**
Sponsored by SWBC
- 6-8 pm: Chair's Reception at Rosecliff Mansion**
Sponsored by Fortegra Financial

WEDNESDAY, MAY 1

- 7:30 am: Buffet Breakfast**
Sponsored by Kerper Bowron **Bellevue Ballroom**
- 7:55 am: Opening Remarks** **Bellevue Ballroom**
 - Emilee Kuhn, 2024 CCIA Chair
- 8:00 am: Treading the Regulatory Landscape**
Learn how to adjust your operations and comply with emerging regulations during our annual regulatory update.
 - Tom Quinn - Hudson Cook
- 8:45 am: Networking Break**
Sponsored by Protective Asset Protection
- 9:00 am: Sailing into the 2024 Election**
An inside look at the federal forecast and the impact potential election outcomes may have on our industry.
 - Adam Hechavarria - KDCR
- 10:00 am: A View from Outside the Harbor**
An update on several key issues from the NAIC and 2024 state legislative sessions.
 - Arshawn Teymoorian - McIntyre & Lemon
- 10:45 am: Closing Remarks**
 - Sarah Ferman Baker, President and CEO, Consumer Credit Industry Association
- 11:00 am: Conference Adjourns**