



KNOW BEFORE YOU GO

CCIA Summer Meetings

On behalf of our entire team at Hyatt Regency Chicago, we are thrilled to have you as our guest! We are committed to maintaining a healthy, safe and comfortable environment for our guests and colleagues and have implemented protocols throughout the hotel. Thank you for choosing Hyatt and we hope you enjoy your visit to Chicago.

HOTEL INFORMATION

[Click here](#) to learn about guest services, nearby attractions and more.

HOTEL CHECK-IN / OUT

- Check-in is 3:00pm
- Check-out is 12pm
- Early check-in is based on availability and additional charges may apply.
- Late check-out may also be available. Please inquire with the Front Desk for pricing and availability.

WIFI ACCESS

We have complimentary WIFI. Please select @Hyatt_Wifi and input your last name and room number.

DEBIT CARD POLICY

Please be advised that a hold will be placed on your account for the full amount of room and tax, plus an additional \$100 per night for incidentals. If your room charges are already covered, your card will only be authorized for incidentals. (The \$100 is simply a hold and will clear from your account 3-5 business days after check-out.)

HOUSEKEEPING

Upon check in, your front desk host will provide options for housekeeping service during your stay. Additionally, you may dial "0" for contactless delivery of any items, including towels or guestroom amenities.

DESTINATION FEE

A daily destination fee of \$25 is applied to each room, in order to provide the following services and amenities, which enhance the guest experience.

- Daily \$25 Dining Credit for lunch or dinner in any of our outlets
- Daily premium guest room internet
- 10% discount on luxury car service through Pontarelli
- 20% discount on apparel in Market Chicago
- \$15 discount on day passes at Lake Shore Fitness
- 15% discount on shoe shines provided by Spa Di LaFronza

PARKING & TRANSPORTATION

- Valet Pickup Location: East Tower, Ballroom Level | Rate: \$84/night (in/out privileges)
- A number of self-parking options are available nearby, the closest being 111 East Wacker. Please visit those individual websites for pricing and availability.

ONSITE DINING

Dine at one of our lively downtown Chicago restaurants and bars. [Learn more](#)

American Craft	6am-11pm
Market Chicago	6am-9pm
Stetson's Steak & Sushi	5pm-10:30pm
BIG Bar	4pm-11pm

HRC MAP



WORLD OF HYATT APP & REWARDS BENEFITS

Enhance your upcoming stay by joining our World of Hyatt program. Earn points toward free nights, save with Member Discount and enjoy exclusive benefits. [Click here](#) to join. Digital arrival and departure experiences are available on World of Hyatt mobile app:

- Online check-in and check-out
- Mobile entry – use your phone as your guestroom key
- Digital retrieval of guestroom bill



HYATT REGENCY CHICAGO

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[Click here](#) for map & directions